

Tourist Information Counter

Sendai Tourist Information Center

Inside JR Sendai Station, 1-1-1 Chuo, Aoba-ku, Sendai
Tel: 022-222-4069
8:30am-7:00pm (Dec.31-Jan.3 9:00am-5:00pm)
The Center is open every day of the year

SENDAI Tourist Information Desk

• Tourist Information
• Hands-on Programs
• Comprehensive tax exemption procedures
• Local stamp
Fujisaki Main Bldg. 1F, 3-2-17 Ichibancho, Aoba-ku, Sendai
Tel: 080-2815-8321
10:00am-7:00pm
(Hours and holidays may change without prior notice)
Wednesdays, January 1
(Bulk tax-free procedures still available on Wednesdays)

Official Tourism Website and SNS

Travel to Sendai
Visit Miyagi

Sendai VR Tour

A New Way to Experience the History of Date
Sendai VR Tour
VR reproductions of Sendai's townscape and historic buildings can be viewed by scanning the QR code displayed at the VR experience spot using your smartphone or tablet.

Restaurant Guide

GURUNAVI
— Restaurant guide
Scan the QR cord for information on Sendai's gourmet food:

Tax Free Shops

Shopping at tax-free shops!
Japan. Tax-free Shop
In Miyagi Prefecture, there are over 1,000 duty-free shops where you can enjoy shopping for popular souvenirs such as sweets and cosmetics.
As of September 30, 2024

Luggage Delivery Service

[Central Sendai]
■ Sendai Station 2F Baggage Service Counter
■ S-PAL Main Building B1F Kuroneko S-PAL Plaza
[Sendai International Airport]
■ Sendai International Airport Delivery Service Counter

JR Ticket Counter

JR EAST Travel Service Center
Inside JR Sendai Station, 1-1-1 Chuo, Aoba-ku, Sendai
8:30am-7:00pm
The Center is open every day of the year

Free Wi-Fi Service

SENDAI free Wi-Fi
How to use SENDAI free Wi-Fi (Multilingual)
Scan here for Wi-Fi hotspots

International ATM Service

Japan Post Bank (Yucho Bank)
ゆうちょ銀行
Seven Bank
セブン銀行

Emergency contact

Police 110 **Ambulance & Fire 119**

Sendai Disaster Multilingual Support Center
*Contact us in case of a massive earthquake and other natural disasters.

Interpretation Support Hotline (Sendai Multicultural Center)
Available in 22 languages, including English, Chinese, Korean, and Thai.
Tel: 022-224-1919
9:00am-5:00pm
Closed one or two days per month and during the New Year's holidays.

