

Tourist Information Counter

Sendai Tourist Information Center

Inside JR Sendai Station, 1-1-1 Chuo, Aoba-ku, Sendai
Tel: 022-222-4069
8:30am-7:00pm(Dec.31-Jan.3 9:00am-5:00pm)
The Center is open every day of the year

SENDAI Tourist Information Desk

• Tourist Information
• Hands-on Programs
• Comprehensive tax exemption procedures
• Local stamp
Fujisaki Main Bldg. 1F, 3-2-17 Ichibancho, Aoba-ku, Sendai
Tel: 080-2815-8321
10:00am-7:00pm
(Hours and holidays may change without prior notice)
Wednesdays, January 1
(Bulk tax-free procedures still available on Wednesdays)

Official Tourism Website and SNS

Travel to Sendai



Visit Miyagi



Sendai VR Tour

A New Way to Experience the History of Date

Sendai VR Tour

VR reproductions of Sendai's townscape and historic buildings can be viewed by scanning the QR code displayed at the VR experience spot using your smartphone or tablet.

Restaurant Guide

GURUNAVI
— Restaurant guide

Scan the QR cord for information on Sendai's gourmet food:

Tax Free Shops

Shopping at tax-free shops!
In Miyagi Prefecture, there are over 1,000 duty-free shops where you can enjoy shopping for popular souvenirs such as sweets and cosmetics.
As of September 30, 2024

Luggage Delivery Service

- Sendai Station 2F Baggage Service Counter
- S-PAL Main Building B1F Kuroneko S-PAL Plaza
- [Sendai International Airport]
- Sendai International Airport Delivery Service Counter

JR Ticket Counter

JR EAST Travel Service Center

Inside JR Sendai Station, 1-1-1 Chuo, Aoba-ku, Sendai
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Free Wi-Fi Service

SENDAI free Wi-Fi

How to use SENDAI free Wi-Fi (Multilingual)
Scan here for Wi-Fi hotspots

International ATM Service

Japan Post Bank (Yucho Bank)



Seven Bank



Emergency contact

Police 110 Ambulance & Fire 119

Sendai Disaster Multilingual Support Center

*Contact us in case of a massive earthquake and other natural disasters.

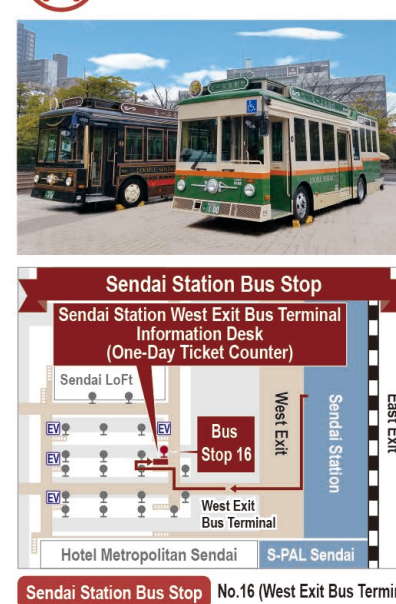
Interpretation Support Hotline (Sendai Multicultural Center)

Available in 22 languages, including English, Chinese, Korean, and Thai.
Tel: 022-224-1919
9:00am-5:00pm
Closed one or two days per month and during the New Year's holidays.

Sendai City Area



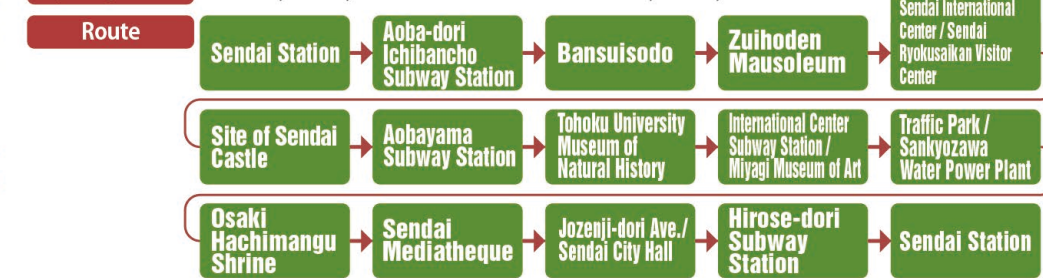
Loople Sendai



The retro-style loop bus stops at major sightseeing spots in downtown Sendai.

Operating hours From Sendai Station: 9:00am-4:00pm

Operating intervals Weekdays: every 20 minutes / Weekends & Holidays: every 15 minutes



Fares	Single-ride	One-day Loople Sendai Pass	One-day Pass for Loople Sendai and Subway
Adults	¥260	¥630	¥920
Children (under 12 years old)	¥130	¥320	¥460

*If you purchase a "One-day Pass", you can get special offers such as discounts for admission fees to certain facilities! (Only same-day tickets sold)
*Fares are as of September 2025.